





Taney County area community resource directory A contact guide for food, shelter, health, family care & more



Basic Needs: Food, Clothing, & Shelter

Boys & Girls Club

Branson

Feeding site pantry, serves Mon-Fri (school year) 3-7pm, Mon-Fri

(summer) 730am-6pm

417-335-2089

1460 Bee Creek Rd., Branson MO 65616

bgozarks.com

CAM (Christian Action Ministries)

417-334-1157

Feeding site pantry, serves Mon. 2-6pm, Tues. noon-3pm, Fri.

9am-noon at 2400 Historic HWY 165 (Branson location). Serves

Thurs. 9am-3pm at 400 W Pacific St. (downtown Branson

location)

christianactionministries.org

Elevate Branson

417-335-9915

Feeding site pantry serves Mon-Thurs. 9am-6pm, Friday 9am-

4pm

2005 W. HWY 76 Suite 106, Branson MO 65616

House of Hope

417-544-0162

Winter supplies and shelter, shower facility, clothing, computer access, mail services, laundry facility, personalized support

217 Veterans Blvd., Branson MO 65616

houseofhopebranson.org

Missouri Shelter
Directory

Shelters in Missouri can provide temporary housing while helping you find homes or apartments. See website for full list of Missouri area shelters.

homelessshelterdirectory.org/missouri.html

OACAC Taney County Neighborhood Center

417-862-4314

Mini food & hygiene product people's pantry located in front of Riley's Treasures Thrift, housing assistance, case management, emergency assistance, life skills classes, weatherization assistance for low-income households that qualify, CAM emergency food pantry (see hours above)

5571 Gretna Rd. #A, Branson MO, 65616 oac.ac/tag/taney-county

oac.ac/neighborhood-centers

Salvation Army

Branson

417-339-4434

Warming center Mon-Fri., 10am-4pm. food pantry serves every

Wed. 9am-1pm

1114 Stanley Blvd., Branson MO 65616

centralusa.salvationarmy.org/midland/branson

Special Supplemental Nutrition Program for Women, Infants and Children (WIC)

Provides supplemental food, nutrition education, breastfeeding support, and healthcare referrals to income-eligible women, infants and children up to 5yrs

wic.mo.gov

Temporary Assistance Program

Provides cash benefits to low-income families for the household's children such as clothing, utilities, and more mydss.mo.gov/temporary-assistance

Domestic Violence

Crisis Center of Taney

County

416-561-5084

Shelter, support, and advocacy services

24/7 crisis hotline 1-866-379-0074

taneycrisiscenter.org

Human Trafficking

If you or someone you know suspects human trafficking,

report it to 888-373-7888

National Domestic Violence

Hotline

1-800-799-SAFE (7233) or text "Start" to 88788

National Sexual Assault

Hotline

800-656-4673, or mocadsv.org/how-to-get-help/

Safe at Home

866-509-1409

Crime protection program that helps protect crime victims by

giving them a substitute address and mail-forwarding

service

sos.mo.gov/business/SafeAtHome/HowToApply

Career & Employment

Department of
Elementary and
Second Education

573-751-3504

Provides information on how to prepare for and take a High School Equivalency Test. Two HSE tests, the GED or HiSet, can provide the right certification to obtain employment and/or pursue higher education in the state of Missouri

dese.mo.gov/college-career-readiness/high-school-equivalency

Department of Health and Senior Services	Provides copy of birth certificate and other records for a fee. Records such as this can be mandatory for training, employment, state benefits, etc.			
573-751-6387	health.mo.gov/data/vitalrecords			
Elevate Work (Elevate Branson)	Employment training program to help break unproductive habits that are caused by perpetual unemployment. This 9-week course on Mondays &			
417-335-9915	Wednesdays, from 6-8pm includes financial literacy classes, computer basics classes, and mock interviews. Elevate Work is partnered with loca businesses to secure interviews for its graduates. Childcare, dinner, and transportation available.			
	elevatebranson.org/elevate-work/			
Excel Centers 417-862-5005	Tuition-free high school that gives adults the opportunity to earn an actual High School Diploma while earning college credit. Centers provide free, drop-in childcare, transportation assistance, extended hours and year-round operation.			
10	1514 S Glenstone Ave., Springfield MO location			
House of Hope 417-544-0162	Mail services, computer access, e-mail set up, resource referrals, transportation, advocacy and education			
	217 Veterans Blvd., Branson MO 65616 houseofhopebranson.org			
Rehabilitation Services for the Blind (RSB) 1-800-592-6004	Helps visually impaired students 14yrs+ and adults transition into the world of work. Delivers free vocational rehabilitation transition services to eligible blind/visually impaired individuals and their families. Can include tuition support, training in computers and adaptive equipment, Braille, mobility skills, and more.			
	dese.mo.gov/special-education/rehabilitation-services-blind			

Financial & Legal Services

Child Support

800-859-7999

Can help locate parents, establish paternity, enforce orders, and distribute collections

dss.mo.gov/child-support

Elevate Branson

417-335-9915

Program assistance for affordable housing, sustainable employment guidance, healthcare and counseling. Elevate Connections assist with acquisition of ID, SS, and Birth Certificate for employment opportunities, access to mail, and basic case management.

2005 W. HWY 76 Suite 106, Branson MO 65616 elevatebranson.org

Earned Income Tax Credit (EITC)

Can provide low/ moderate income working families with a financial boost

irs.gov/credits-deductions/individuals/earned-income-tax-credit

House of Hope

417-544-0162

Personalized support based on individual needs regarding housing assistance, financial assistance for medication, and application assistance for SSI, SSDI, SNAP, and Medicaid/ Medicare

217 Veterans Blvd., Branson MO 65616

houseofhopebranson.org

Low Income Home Energy Assistance Program (LIHEAP)

855-373-4636 or 417-864-3460 (OACAC) Provides energy assistance (one-time payment of one fuel type of heating/cooling costs through Oct.-May) & Emergency Crisis Intervention Program (300\$-800\$ payment for energy bills at risk for disconnection or termination) OACAC is the contracted agency for LIHEAP Taney County. Call for further funding and services like blankets, lodging, wood stoves, etc.

oac.ac/liheap-energy-programs

Missouri Legal Services 800-444-4863	Provides free legal help with past and present legal issues	
Missouri Tenant Help	Free Eviction Defense Document Engine (EDDE) that helps create your own court documents to fight eviction. motenanthelp.org	
Missouri Unemployment System 800-751-6387	Make an unemployment claim online soon as you are separated from your employer. UInteract, the online claim filing system, is 24/7 and mobile friendly. uinteract.labor.mo.gov	
MO HealthNet	State medical program for eligible low-income families, adults, children, pregnant women, disabled individuals and seniors mydss.mo/healthcare	
National Foundation for Credit Counseling (NFCC) 800-388-2227	Non-profit organization that may be able to help those who are struggling with excessive credit card or other debt nfcc.org	
Provides 1-time rent payment & emergency electric bills pay leighborhood Center 5571 Gretna Rd. #A, Branson MO 65616 17-862-4314 oac.ac/neighborhood-centers		
Office for Victims of Crime (OVC)	Access to state and federal funding opportunities and programs to protect at-risk youth, victims of crime, and their families. dps.mo.gov/dir/programs/cvsu/	

Weatherization **Assistance Program**

Income eligible homeowners & tenants with landlord permission may apply for cost-effective, energy-efficient home improvements to Missouri's low income households. See website for utility assistance eligibility. dnr.mo.gov/energy/weatherization

Mental Health			
988 Suicide and Crisis Lifeline	800-273-8255 or dial 988 998lifeline.org		
Burrell Behavioral Health 417-761-5953	Counseling, therapy, and psychiatric services, developmental disability services, evaluations, and crisis intervention 4480 Gretna Rd., Branson MO 65616 burrellcenter.com		
Department of Mental Health 800-364-9687	Offers resources that can help with suicide prevention, alcohol and drug treatment, coping with disaster, and veterans in crisis dmh.mo.gov/crisis-assistance		
Missouri Child Abuse and Neglect Hotline	24/7 child abuse and neglect report line 800-392-3738		
National Alliance on Mental Illness	1-800-950-6264 or text "helpline" to 62640		
SAMHSA	Substance Abuse and Mental Health Services Administration 1-800-662-HELP (4357)		

Pregnancy & Childcare

Diaper Bank of the

Ozarks

Diaper and cloth diaper loan program, contact a partner agency in

Springfield to learn about distribution and qualifications

417-862-3586

3055 E. Division, Springfield MO 65802

ccozarks.org/programs/diaper-bank

Head Start Program (OACAC)

417-862-4314

Provides child development and family support year-round for qualifying low-income families pregnant women & families with infants and toddlers, children from homeless families, children in Foster Care.

& families receiving public assistance (SNAP/ TANF)

oac.ac/head-start/

Isabel's House Crisis

Nursery

Free, confidential, judgement-free, children only crisis center and

sanctuary in Springfield, open 24/7

417-865-2273

2750 W. Bennett, Springfield MO 65802

isabelshouse.org

Missouri Department of Health & Senior

Services

Website for resources regarding youth development & maternal health topics including breastfeeding, postpartum aftercare and depression,

safe sleep, and more

health.mo.gov/living/families/genetics/newbornhealth

MO Dept. of Elementary and Secondary **Education Child Care Subsidy Program**

Program that helps with cost of child care. Families with children up to 13, a child with special needs, a child receiving protective services, families who need childcare to work, search for work or attend school, and families below 150% of federal poverty line qualify.

573-751-4212

dese.mo.gov/childhood/child-care-subsidy

OACAC Taney County Neighborhood Center Basic family planning, STD & STI testing assistance, Head Start

program

417-862-4314

5571 Gretna Rd. #A, Branson MO 65616

oac.ac/neighborhood-centers

Official Missouri State Website Website directory for Missouri licensed and licensed-exempt child care facilities. Program information for Parents as Teachers, Head Start,

and First Steps

mo.gov/education/pre-k-and-child-care

Options Pregnancy
Clinic

Pregnancy testing, ultrasounds, STI testing, and support services

192 Expressway Ln., Branson MO 65616

417-336-5483

optionspregnancyclinic.com

Ozarks Food Harvest

417-429-0853

Supplemental Nutrition Assistance Program (SNAP) benefits is a government funded program that provides qualifying participants with a prepaid EBT card that is used to purchase groceries at participating grocers.

ozarksfoodharvest.org/programs/snap

ParentLink WarmLine

800-552-8522

Support, information, and resources for parents, caregivers, and professionals. Online developmental screening tools available to check child's development from 0-5yrs.

education.missouri.edu/parentlink or 833-KIN-4-KID

Senior Services

Missouri Senior Resource Line Portal to connect older adults & their caregivers to local assistance regarding in-home services, transportation, legal assistance, disease

MO Department of Health and Senior Services Adult Abuse and Neglect Hotline 800-392-0210 MO Department of Revenue 800-906-9887 CATS Transit Seniors 60+ and individuals with disabilities riding under AAA contratare are not required to pay the standard riding far, but asked to contribute of the substance and adult is being abused, neglected, bullied or exploited health.mo.gov/abuse health.mo.gov/abuse Tax assistance, tax return preparation help and information for low-income and elderly peoples of Missouri dor.mo.gov/personal/tax_assistance_information.php				
being abused, neglected, bullied or exploited health.mo.gov/abuse health.gov/abuse health.gov/abuse health.gov/abuse health.gov/abuse health.gov/abuse health.gov/abuse he	1-800235-5503	24/7 hotline for anyone who suspects a senior or disabled adult is being abused, neglected, bullied or exploited		
Revenue income and elderly peoples of Missouri dor.mo.gov/personal/tax_assistance_information.php OATS Transit Seniors 60+ and individuals with disabilities riding under AAA contrated are not required to pay the standard riding far, but asked to contribut minimum fee. While seating is limited, priority may be given for doct & dialysis appointments. See back of this packet or call for further details. oatstransit.org/taney SeniorAge (Taney Care transition services, options counseling, fiscal intermediary for self-directed services, assessment for long-term care eligibility, wellness and driving classes, Medicare enrollment, tax counseling, and more 1735 S. Fort Avenue, Springfield, MO 65802 senioragemo.org Shepherd of the Hills Long-term care living center 996 State Hwy 248 Branson, MO 65616	Health and Senior Services Adult Abuse and Neglect Hotline			
OATS Transit Seniors 60+ and individuals with disabilities riding under AAA contra are not required to pay the standard riding far, but asked to contribut minimum fee. While seating is limited, priority may be given for doct & dialysis appointments. See back of this packet or call for further details. oatstransit.org/taney SeniorAge (Taney County Area Agency on Aging, AAA) Aliquid AAA) Wellness and driving classes, Medicare enrollment, tax counseling, and more 1735 S. Fort Avenue, Springfield, MO 65802 senioragemo.org Shepherd of the Hills Living Center 996 State Hwy 248 Branson, MO 65616	•	·		
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Shepherd of the Hills Living Center Self-directed services, assessment for long-term care eligibility, wellness and driving classes, Medicare enrollment, tax counseling, and more 1735 S. Fort Avenue, Springfield, MO 65802 senioragemo.org Living Center 996 State Hwy 248 Branson, MO 65616		details.		
Living Center 996 State Hwy 248 Branson, MO 65616	County Area Agency on Aging, AAA)	self-directed services, assessment for long-term care eligibility, wellness and driving classes, Medicare enrollment, tax counseling, and more		
	Living Center			

Substance & Alcohol Abuse

Alcoholics Anonymous 417-239-1182	Open, 12-step, and Grapevine meetings available at Ozarks Serenity Club, see website calendar for schedule 180 Claremont Dr., Branson MO 65616 ozarks-serenityclub.com/meeting-calendars	
A & M Recovery 417-823-3808	Treatment facility, individual and group counseling 2550 S. Campbell Ave. Suite D, Springfield MO 65807 aandmrecovery.com	
Burrell Behavioral Health, Branson Clinic 417-893-7740	General addiction treatment services, Medication First treatment for opioid use disorder, case management, withdrawal management, & more 155 Corporate Place, Branson MO 65616 burrellcenter.com	
Cox Health Center for Addictions 417-269-2273	Outpatient treatment program, counseling, family support 121 Cahill Road, Suite 204, Branson MO 65616 coxhealth.com/services/mental-health/center-addictions	
Narcotics Anonymous 417-338-2593	Open meetings available at Ozarks Serenity Club, Fri. at 8pm (children welcome), Tues. at 8pm, & Mon. at 8pm 180 Claremont Dr., Branson MO 65616 narcotics.com/na-meeting/freedom-for-growth-group	
Ozarks Serenity Club	12-step program & meeting facility, weekly AA/NA meetings	

417-239-1182	180 Claremont Dr. Suite A, Branson MO 65616		
	ozarks-serenityclub.com		
The Simmering	Drug & alcohol addiction treatment, drug detox, Buprenorphine and		
Center	Suboxone treatment, open 24/7		
417-234-1647	360 Rinehart Rd., Branson MO 65616		
	rehab.com/the-simmering-center		
Synergy Recovery Center 417-812-4440	Alcohol, opioid, sedative, cannabis, and stimulant use disorder treatment, cognitive, behavioral, dialectal, individual, family, group, trauma, EMDR, music, art, and grief therapy		
	3955 S Farm Rd. 223, Rogersville MO 65742		
	synergyrecoverycenter.com		
Transportation	on		
Branson Trolley	Downtown Branson free trolley system		
Branson Trolley 417-334-1548	Downtown Branson free trolley system 9am-6pm, 7 days a week (March- Dec.), 10am-5pm weekends (JanFeb.) Closed Thanksgiving day and Christmas day		
•	9am-6pm, 7 days a week (March- Dec.), 10am-5pm weekends (Jan		
•	9am-6pm, 7 days a week (March- Dec.), 10am-5pm weekends (Jan Feb.) Closed Thanksgiving day and Christmas day		
417-334-1548	9am-6pm, 7 days a week (March- Dec.), 10am-5pm weekends (Jan Feb.) Closed Thanksgiving day and Christmas day ridesparky.com		
417-334-1548 Elevate Branson	9am-6pm, 7 days a week (March- Dec.), 10am-5pm weekends (Jan Feb.) Closed Thanksgiving day and Christmas day ridesparky.com Transportation to DMV, doctor's appointments, and food pantries		

and wheelchair accessible types of transportation in Missouri.

morides.org/search

844-836-7433

OATS Transit

417-887-9272

Taney County bus transit system with pre-paid account, minimum 10\$ required. See the back of this packet or call for further details and pick up/ drop off locations. Call to schedule a ride, 2-6\$ fare on average oatstransit.org

Southwest Intercity Express (OATS Transit)

800-770-6287 or 417-887-9272 Runs every Tuesday, call to schedule a one-way or round-trip ride from SW Missouri area to Springfield at least 48 hours in advance, 6\$ one way, 12\$ round-trip. See back of this packet or call for further details and pick up/ drop off locations. 10\$ minimum on pre-paid account required.

oatstransit.org/southwest-mo-express

Library Resources

Library staff are always here to help, but we understand some topics are difficult to talk about. Books about sensitive topics can be found in the non-fiction section of the library.

Topic	Call Number	Topic	Call Number
Birth Control	613.9	Gun Violence	363.33
Cancer	616.99	Immigration	325.1
Child Abuse	362.76	Mental Iliness	616.89
Depression	616.85	Personal Health	613
Divorce	306.89	Pregnancy	612.6

Drug Addiction	362.29	Race Issues	305.56 /305.8
Eating Disorders	616.85	Rape & Sexual Assault	362.88
Finances	332	Suicide	362.28
Grieving	155.937		

Taney County

OATS Transit is available to anyone regardless of age, income, disability, race, gender, religion, or national origin.

To schedule a ride in Taney County, call 417-887-9272 or 800-770-6287.

Office Hours: Monday-Friday from 7:00 a.m. to 2:00 p.m. Listed below is the transportation schedule for Taney County. Fares are listed at the bottom of this page.

Branson/Hollister In-Town:

· Monday - Friday

Forsyth In-town:

· Monday - Friday

To Branson from Forsyth Area and Eastern Taney County:

• Monday - Friday

To Branson from Western Taney County:

• Monday - Friday

Cross-County:

· Monday - Friday

To Branson/Hollister from

Forsyth and Eastern Taney County Area:

• 1st and 3rd Wednesday of each month

Veterans Transportation to Fayetteville:

• Contact the OATS Transit Office for dates

Long distance transportation is also available from Taney County to Springfield, including Springfield-Branson Regional Airport, Greyhound Bus and City Utilities Bus Depots, via the Intercity Express every Tuesday. Trips must be scheduled 48 hours in advance by calling the OATS Office.

Check out the Southwest Intercity Express (click here).

Fares (one way):

- In-town Springfield: \$2.00
- In-town rural communities: \$2.00
- In-county: \$3.00
- Adjacent County: \$4.00
- Long-Distance (three counties or more): \$6.00
- Each additional en route stop: \$1.00

Seniors age 60+ and individuals with disabilities <u>riding under AAA contract</u> do not have a set fare, but are asked to contribute a minimum amount for their rides. OATS Transit will provide contact information for riders to contribute directly to the applicable AAA. Space on any scheduled route is limited depending on passenger load, locations, trip purpose, and funding. Priority may be given for scheduled doctor appointments and dialysis.

^{*}Drivers no longer accept payment from riders on the bus. Riders can add funds to their account before riding and each time they ride the fare will be withdrawn. When calling to add funds to your account a minimum amount of \$10.00 is required. You can send a personal check, money order, or cashier's check to the OATS Transit office if you do not want to pay by credit/debit card.

Southwest Missouri to Springfield Intercity Express

OATS Transit is available to anyone regardless of age, income, disability, race, gender, religion, or national origin.

To schedule a ride, call 800-770-6287 or 417-887-9272

Monday-Friday between 7:00 a.m. and 2:00 p.m. Listed below is the transportation schedule for the Southwest Missouri to Springfield Intercity Express. Fares are located at the bottom of the page.

Routine transportation to Springfield is available for the specified weekdays. Reservations must be made at **least 2 days in advance**. Schedule your appointments in Springfield between 10:00 a.m. and 2:00 p.m. (or no later than 1:30 p.m. if expected to last longer than 45 minutes).

Pickup points have been established along the route; however, the bus will go off route up to 3 miles. The pickup and drop-off locations will be at the curb. Fares are \$12 for round trip and \$6 for one-way. To schedule a ride, call the OATS Transit office at (800) 770-6287 or (471) 887-9272, Monday - Friday between 7:00 a.m. - 2:00 p.m. We do not schedule by email.

Round-trip from McDonald/Newton Counties (originating in Jane to Pineville area) to Joplin <u>every</u>
<u>Wednesday</u> along the I-49 corridor including communities of Pineville, Anderson, Goodman, and Neosho.

Round-trip from Newton and Barry Counties (originating in Neosho to Monett area) to Springfield <u>every Wednesday</u> along the old Hwy 60 corridor, including the communities of Granby, Newtonia, Monett, Aurora, Marionville, Billings, and Republic.

Round-trip from Stone County (originating in Lampe to Kimberling City area) to Springfield <u>every other Tuesday</u>, along Hwy 13/160 corridor, including communities of Kimberling City, Branson West, Reeds Spring, Spokane, Highlandville, and Nixa.

Round-trip from Northern Stone County (originating in Crane) to Branson every Tuesday, Wednesday and Thursday along Hwy 413/76 corridor, including Elsey, Galena, Reeds Spring, and Branson West.

Round-trip from Southern Stone County (originating in Blue Eye) to Branson <u>every Tuesday, Wednesday, and Thursday</u> along Hwy 13/76 corridor, including the communities of Lampe, Kimberling City, and Branson West.

Round-trip from Taney County (originating in Hollister to Branson area) to Springfield <u>every other Tuesday</u>, along Hwy 65 corridor, including communities of Branson, Bull Creek, Walnut Shade, Saddlebrooke, E. Highlandville and Ozark.

Round-trip from Wright County (originating in Mountain Grove area) to Springfield <u>every other Wednesday,</u> along Hwy 60 corridor, including communities of Norwood, Macomb, Mansfield, Seymour, and Rogersville.

Pickup Points:

Aurora - Walmart @ Elliott Ave

Aurora - Eagle Stop @ 60/103 Benton

Billings - Casey's @ 60/NW Madison

Branson - Casey's @ West Main/76

Branson - Cox Medical Center

Bull Creek - Commuter Parking @ 65/F

Branson West - Country Mart

Granby - Snack Attack/Conoco @ Hwy 60

Highlandville - East

Highlandville - West

Hollister - Country Mart

Kimberling City - Harter House @ 160

Lampe - Dollar General @ 6913 MO 13

Macomb - Commuter Parking

Mansfield - Signal Station @ Bus. 5/60 Marionville - Casey's @ Hwy 60 Monett - Walmart @ 60/Birdie Ln. Mountain Grove - Country Mart Neosho - Kum & Go @ 59/Industrial Dr. Neosho - Casey's @ Neosho/Johnson Dr. Newtonia - @ EE/86 Norwood - Phillips 66 @ 60/N. Hwy E Ozark - Walmart @ Bus. 65/W. South St. Ozark - Casey's @ 65/W. Jackson St. Ozark - Rapid Roberts @ 65/Hwy CC Ozark - Mercy Clinics @ 65/Evans Rd. Reeds Spring - Fuel Mart Rogersville - Conoco @ 60/VV Rogersville - Kum & Go @ MO 125 Republic - Kum & Go @ 60/Elm St. Nixa - Walgreens @ 160/Mt. Vernon St. Nixa - Walmart @ 160/Aldersgate Dr. Saddlebrooke - Commuter Parking Seymour - Casey's @ Bus. 60 Spokane - Y-76 Handi Mart Walnut Shade - Conoco @ 65/160

Fares (one way):

• \$6 each way/ \$12 round trip

*Drivers no longer accept payment from riders on the bus. Riders can add funds to their account before riding and each time they ride the fare will be withdrawn. When calling to add funds to your account a minimum amount of \$10.00 is required. You can send a personal check, money order, or cashler's check to the OATS Transit office if you do not want to pay by credit/debit card.

InterCity Express Routes can connect you with other modes of transportation such as Amtrak, airports and other city bus services

Back to Bus Schedules

Links

Title VI & **Accessibility**

Contact Us Rider Guide Connect

📞 1-888-875-6287

Call 711 or use Relay Missouri

Sign up to receive the Wheel & other OATS Transit News

Name

Email

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About Us

Resources

Services