



## Basic Needs: Food, Clothing, & Shelter

**CAM (Christian Action  
Ministries)**

417-334-1157

Feeding site and pantry, serves Mon. 2pm-6pm,  
Tues. noon-3pm, Fri. 9am-noon at 2400 Historic  
HWY 165 (Branson location). Serves Thurs. 9am-  
3pm 400 W Pacific St. (downtown Branson  
location)

[Christian Action Ministries website](#)

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**Elevate Branson**

417-335-9915

Feeding site and pantry serves Mon.-Thurs. 9am-  
6pm, Friday 9am-4pm

2005 W. HWY 76 Suite 106, Branson MO 65616

[Elevate Branson website](#)

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**House of Hope**

417-544-0162

Winter supplies and shelter, shower facility,  
clothing, computer access, mail services, laundry  
facility, personalized support

217 Veterans Blvd., Branson MO 65616

[House of Hope website](#)

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**Missouri Shelter  
Directory**

Shelters in Missouri can provide temporary housing while helping you find homes or apartments. See website for full list of Missouri area shelters.

[Missouri Shelter Directory](#)

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**OACAC Taney County  
Neighborhood Center**  
417-862-4314

Mini food & hygiene product people's pantry located in front of Riley's Treasures Thrift, housing assistance, case management, emergency assistance, life skills classes, weatherization assistance for low-income households that qualify, CAM emergency food pantry (see hours above)  
  
5571 Gretna Rd. #A, Branson MO, 65616

[Taney County OACAC website](#)

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**Salvation Army  
Branson**  
417-339-4434

Warming center Mon.-Fri., 10am-4pm, food pantry serves every Wed. 9am-1pm  
  
1114 Stanley Blvd., Branson MO 65616

[Branson Salvation Army website](#)

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**Special Supplemental  
Nutrition Program for  
Women, Infants and  
Children (WIC)**

Provides supplemental food, nutrition education, breastfeeding support, and healthcare referrals to income-eligible women, infants and children up to 5yrs

[Missouri WIC website](#)

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**Temporary Assistance  
Program**

Provides cash benefits to low-income families for the household's children such as clothing, utilities, and more

## Domestic Violence

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**Crisis Center of Taney  
County**

416-561-5084

Shelter, support, and advocacy services

24/7 crisis hotline 1-866-379-0074

[Taney County Crisis Center website](#)

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**Human Trafficking**

If you or someone you know suspects  
human trafficking, report it to 888-373-7888

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**National Domestic Violence  
Hotline**

1-800-799-SAFE (7233) or text “Start” to 88788

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**National Sexual Assault  
Hotline**

800-656-4673, or [mocadsv.org/how-to-get-help/](http://mocadsv.org/how-to-get-help/)

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**Safe at Home**

866-509-1409

Crime protection program that helps protect  
crime victims by giving them a substitute  
address and mail-forwarding service

[Safe at Home Program website](#)

## Career & Employment

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**Department of  
Elementary and**

Provides information on how to prepare for and take a  
High School Equivalency Test. Two HSE tests, the  
GED or HiSet, can provide the right certification to

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<b>Secondary Education</b> 573-751-3504	obtain employment and/or pursue higher education in the state of Missouri <a href="#">MO Department of Elementary and Secondary Education website</a>
<b>Department of Health and Senior Services</b> 573-751-6387	Provides copy of birth certificate and other records for a fee. Records such as this can be mandatory for training, employment, state benefits, etc. <a href="#">MO Department of Health and Senior Services website</a>
<b>Elevate Work (Elevate Branson)</b> 417-335-9915	Employment training program to help break unproductive habits that are caused by perpetual unemployment. This 9-week course on Mondays & Wednesdays, from 6pm-8pm includes financial literacy classes, computer basics classes, and mock interviews. Elevate Work is partnered with local businesses to secure interviews for its graduates. Childcare, dinner, and transportation available. <a href="#">Elevate Work website</a>
<b>Excel Centers</b> 417-862-5005	Tuition-free high school that gives adults the opportunity to earn an actual High School Diploma while earning college credit. Centers provide free, drop-in childcare, transportation assistance, extended hours and year-round operation. 1514 S Glenstone Ave., Springfield MO location
<b>House of Hope</b> 417-544-0162	Mail services, computer access, e-mail set up, resource referrals, transportation, advocacy and education 217 Veterans Blvd., Branson MO 65616 <a href="#">House of Hope website</a>

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**Imagine  
Technical  
Institute**

636-875-5292

Employment choices for people with disabilities.  
Can help with job placement and coaching,  
vocational training, benefits planning, summer work  
experience for teens, and supported employment  
follow along.

101 State Drive, Suite 240, Hollister, MO 65672

[Imagine Technical Institute website](#)

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**Rehabilitation  
Services for the  
Blind (RSB)**

1-800-592-6004

RSB helps visually impaired students 14yrs+ and  
adults transition into the world of work. Delivers free  
vocational rehabilitation transition services to eligible  
blind/visually impaired individuals and their families.  
Can include tuition support, training in computers and  
adaptive equipment, Braille, mobility skills, and more.

[MO Department of Elementary and Secondary  
Education RSB website](#)

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## Financial & Legal Services

**Child Support**

800-859-7999

Can help locate parents, establish paternity,  
enforce orders, and distribute collections

[MO Department of Social Services website](#)

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**Elevate Branson**

417-335-9915

Program assistance for affordable housing,  
sustainable employment guidance, healthcare and  
counseling. Elevate Connections assist with  
acquisition of ID, SS, and Birth Certificate for  
employment opportunities, access to mail, and basic  
case management.

2005 W. HWY 76 Suite 106, Branson MO 65616

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[Elevate Branson website](#)

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**Earned Income Tax Credit (EITC)**

Can provide low- and moderate-income working families with a financial boost

[IRS Earned Income Tax Credit website](#)

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**House of Hope**

417-544-0162

Personalized support based on individual needs regarding housing assistance, financial assistance for medication, and application assistance for SSI, SSDI, SNAP, and Medicaid/ Medicare

217 Veterans Blvd., Branson MO 65616

[House of Hope Branson website](#)

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**Low Income Home Energy Assistance Program (LIHEAP)**

855-373-4636 or 417-864-3460 (OACAC)

Provides energy assistance (one-time payment of one fuel type of heating/cooling costs through Oct.-May) & Emergency Crisis Intervention Program (300\$-800\$ payment for energy bills at risk for disconnection or termination) OACAC is the contracted agency for LIHEAP Taney County. Call for further funding and services like blankets, lodging, wood stoves, etc.

[OACAC Energy Assistance Program website](#)

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**Missouri Legal Services**

800-444-4863

Provides free legal help with past and present legal issues

[MO Legal Services website](#)

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**Missouri Tenant Help**

Free Eviction Defense Document Engine (EDDE) that helps create your own court documents to fight eviction.

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[MO Tenant Help website](#)

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**Missouri  
Unemployment System**  
800-751-6387

Make an unemployment claim online soon as you are separated from your employer. UIInteract, the online claim filing system, is 24/7 and mobile friendly.

[MO Department of Labor and Industrial Relations website](#)

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**MO HealthNet**

State medical program for eligible low-income families, adults, children, pregnant women, disabled individuals and seniors

[MO HealthNet website](#)

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**National Foundation  
for Credit Counseling  
(NFCC)**

800-388-2227

Non-profit organization that may be able to help those who are struggling with excessive credit card or other debt

[NFCC website](#)

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**OACAC Taney County  
Neighborhood Center**

417-862-4314

Provides 1-time rent payment & emergency electric bills payment

5571 Gretna Rd. #A, Branson MO 65616

[OACAC Neighborhood Center website](#)

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**Office for Victims of  
Crime (OVC)**

Access to state and federal funding opportunities and programs to protect at-risk youth, victims of crime, and their families.

[MO Department of Public Safety](#)

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**Weatherization  
Assistance Program**

Income eligible homeowners & tenants with landlord permission may apply for cost-effective, energy-efficient home improvements to Missouri's low-income households. See website for utility assistance eligibility.

[MO Department of Natural Resources website](#)

## Mental Health

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**988 Suicide and Crisis  
Lifeline**

800-273-8255 or dial 988

998lifeline.org

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**Burrell Behavioral  
Health**

417-761-5953

Counseling, therapy, and psychiatric services, developmental disability services, evaluations, and crisis intervention

4480 Gretna Rd., Branson MO 65616

[Burrell Behavioral Health website](#)

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**Department of Mental  
Health**

800-364-9687

Offers resources that can help with suicide prevention, alcohol and drug treatment, coping with disaster, and veterans in crisis

[Crisis Assistance website](#)

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**Missouri Child Abuse  
and Neglect Hotline**

24/7 child abuse and neglect report line

800-392-3738

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**National Alliance on  
Mental Illness**

1-800-950-6264 or text "helpline" to 62640

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**SAMHSA**

Substance Abuse and Mental Health Services  
Administration

1-800-662-HELP (4357)

## Pregnancy & Childcare

**Diaper Bank of the  
Ozarks**

417-862-3586

Diaper and cloth diaper loan program, contact a  
partner agency in Springfield to learn about  
distribution and qualifications

3055 E. Division, Springfield MO 65802

[Diaper Bank of the Ozarks website](#)

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**Head Start Program  
(OACAC)**

417-862-4314

Provides child development and family support year-  
round for qualifying low-income families pregnant  
women & families with infants and toddlers, children  
from homeless families, children in Foster Care, &  
families receiving public assistance (SNAP/ TANF)

[OACAC Head Start website](#)

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**Isabel's House Crisis  
Nursery**

417-865-2273

Free, confidential, judgement-free, children only crisis  
center and sanctuary in Springfield, open 24/7

2750 W. Bennett, Springfield MO 65802

[Isabel's House website](#)

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**Missouri Department  
of Health & Senior  
Services**

Website for resources regarding youth development &  
maternal health topics including breastfeeding,  
postpartum aftercare and depression, safe sleep, and  
more

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[MO Department of Health and Senior Services](#)  
[Newborn Resource website](#)

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**MO Dept. of  
Elementary and  
Secondary Education  
Child Care Subsidy  
Program**

573-751-4212

Program that helps with cost of child care. Families with children up to 13, a child with special needs, a child receiving protective services, families who need childcare to work, search for work or attend school, and families below 150% of federal poverty line qualify.

[Child Care Subsidy website](#)

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**OACAC Taney County  
Neighborhood Center**

417-862-4314

Basic family planning, STD & STI testing assistance, Head Start program

5571 Gretna Rd. #A, Branson MO 65616

[OACAC Neighborhood Center website](#)

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**Official Missouri State  
Website**

Website directory for Missouri licensed and licensed-exempt child care facilities. Program information for Parents as Teachers, Head Start, and First Steps

[MO State Childcare and Early Education website](#)

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**Options Pregnancy  
Clinic**

417-336-5483

Pregnancy testing, ultrasounds, STI testing, and support services

192 Expressway Ln., Branson MO 65616

[Options Pregnancy Clinic website](#)

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**Ozarks Food Harvest**

417-429-0853

Supplemental Nutrition Assistance Program (SNAP) benefits is a government funded program that provides qualifying participants with a prepaid EBT

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card that is used to purchase groceries at participating grocers.

[SNAP Program website](#)

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**ParentLink WarmLine**

800-552-8522

Support, information, and resources for parents, caregivers, and professionals. Online developmental screening tools available to check child's development from 0-5yrs.

[WarmLine website](#)

## Senior Services

**Missouri Senior Resource Line**

1-800--235-5503

Portal to connect older adults & their caregivers to local assistance regarding in-home services, transportation, legal assistance, disease prevention, caregiver support, long-term care ombudsman services, and more

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**MO Department of Health and Senior Services Adult Abuse and Neglect Hotline**

800-392-0210

24/7 hotline for anyone who suspects a senior or disabled adult is being abused, neglected, bullied or exploited

[MO Department of Health and Senior Services website](#)

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**MO Department of Revenue**

800-906-9887

Tax assistance, tax return preparation help and information for low-income and elderly people of Missouri

[MO Department of Revenue website](#)

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**OATS Transit**

417-887-9272

Seniors 60+ and individuals with disabilities riding under AAA contract are not required to pay the standard riding fee, but asked to contribute minimum fee. While seating is limited, priority may be given for doctor & dialysis appointments. See back of this packet or call for further details.

[Oats Transit website](#)

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**SeniorAge (Taney  
County Area Agency  
on Aging, AAA)**

417-862-0762

Care transition services, options counseling, fiscal intermediary for self-directed services, assessment for long-term care eligibility, wellness and driving classes, Medicare enrollment, tax counseling, and more

1735 S. Fort Avenue, Springfield, MO 65802

[SeniorAge website](#)

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**Shepherd of the Hills  
Living Center**

417-334-6431

Long-term care living center

996 State Hwy 248 Branson, MO 65616

[Shepherd of the Hills Living Center website](#)

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## Substance & Alcohol Abuse

**Alcoholics  
Anonymous**

417-239-1182

Open, 12-step, and Grapevine meetings available at Ozarks Serenity Club, see website calendar for schedule

180 Claremont Dr., Branson MO 65616

[Ozarks Serenity Club AA Meeting website](#)

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**A & M Recovery** Treatment facility, individual and group counseling  
417-823-3808 2550 S. Campbell Ave. Suite D, Springfield MO 65807  
[A & M Recovery website](#)

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**Burrell Behavioral Health, Branson Clinic** General addiction treatment services, Medication First treatment for opioid use disorder, case management, withdrawal management, & more  
417-893-7740 155 Corporate Place, Branson MO 65616  
[Burrell Behavioral Health website](#)

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**Communities of Recovery, Inc. (CORE)** Residential recovery program. Recovery, life skills, and HiSET classes, group meetings, drug and alcohol counseling, employment readiness, client housing and transportation, clothing, peer support, community and church services. Office hours Mon.-Thurs. 9am-5pm; Fri. 9am-2pm  
417-339-3804 Branson  
417-501-1032 Springfield  
280 State Hwy T, Branson; 611 W. Plainview, Springfield  
[Communities of Recovery Experience website](#)

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**Cox Health Center for Addictions** Outpatient treatment program, counseling, family support  
417-269-2273 121 Cahill Road, Suite 204, Branson MO 65616  
[CoxHealth Center for Addictions website](#)

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**Narcotics Anonymous** Open meetings available at Ozarks Serenity Club, Fri. at 8pm (children welcome), Tues. at 8pm, & Mon. at 8pm  
417-338-2593 180 Claremont Dr., Branson MO 65616

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[Branson Narcotics Anonymous website](#)

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**Ozarks Serenity Club**

417-239-1182

12-step program & meeting facility, weekly AA/NA meetings

180 Claremont Dr. Suite A, Branson MO 65616

[Ozark Serenity Club website](#)

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**The Simmering Center**

417-234-1647

Drug & alcohol addiction treatment, drug detox, Buprenorphine and Suboxone treatment, open 24/7

360 Rinehart Rd., Branson MO 65616

[Rehab.com Simmering Center information link](#)

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**Synergy Recovery Center**

417-812-4440

Alcohol, opioid, sedative, cannabis, and stimulant use disorder treatment, cognitive, behavioral, dialectal, individual, family, group, trauma, EMDR, music, art, and grief therapy

3955 S Farm Rd. 223, Rogersville MO 65742

[Synergy Recovery Center website](#)

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## Transportation

**Branson Trolley**

417-334-1548

Downtown Branson free trolley system

9am-6pm, 7 days a week (March- Dec.), 10am-5pm weekends (Jan.-Feb.) Closed Thanksgiving day and Christmas day

[Branson Trolley website](#)

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**Elevate Branson**

417-335-9915

Transportation to DMV, doctor's appointments, and food pantries

2005 W. HWY 76 Suite 106, Branson MO 65616

[Elevate Branson website](#)

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**MO Rides**

844-836-7433

Online database to search for taxi, rideshare, specialty medical, public, and wheelchair accessible types of transportation in Missouri.

[MO Rides website](#)

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**OATS Transit**

417-887-9272

Taney County bus transit system with pre-paid account, minimum 10\$ required. Follow the link below or call for further details and pick up/ drop off locations.

Call to schedule a ride, 2-6\$ fare on average

[Oats Transit website](#)

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**Southwest Intercity Express (OATS Transit)**

800-770-6287 or 417-887-9272

Runs every Tuesday, call to schedule a one-way or round-trip ride from SW Missouri area to Springfield at least 48 hours in advance, 6\$ one way, 12\$ round-trip. Follow the link below or call for further details and pick up/ drop off locations. 10\$ minimum on pre-paid account required.

[OATS Transit Intercity Bus website](#)

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## Library Resources

Library staff are always here to help, but we understand some topics are difficult to talk about. Books about sensitive topics can be found in the non-fiction section of the library.

Topic	Call Number	Topic	Call Number
<b>Birth Control</b>	613.9	<b>Gun Violence</b>	363.33
<b>Cancer</b>	616.99	<b>Immigration</b>	325.1
<b>Child Abuse</b>	362.76	<b>Mental Illness</b>	616.89
<b>Depression</b>	616.85	<b>Personal Health</b>	613
<b>Divorce</b>	306.89	<b>Pregnancy</b>	612.6
<b>Drug Addiction</b>	362.29	<b>Race Issues</b>	305.56 /305.8
<b>Eating Disorders</b>	616.85	<b>Rape &amp; Sexual Assault</b>	362.88
<b>Finances</b>	332	<b>Suicide</b>	362.28
<b>Grieving</b>	155.937		